

| Date | Rep. No. | MA Store |
|------|----------|----------|
|      |          |          |

| Service / Address  |                   |
|--|-------------------|
| <input type="radio"/> Warranty   | Name              |
| <input type="radio"/> Emergency <b>EM</b> (CHF 60.00) max. 3 working days            | Street            |
| <input type="radio"/> Priority <b>PR</b> (CHF 40.00) max. 10 working days            | ZIP / City        |
| <input type="radio"/> Estimate <b>EST</b> (CHF 50.00) won't be charged when repaired | Phone (reachable) |
| <input type="radio"/> Damage Appraisals for insurance <b>DA</b> (CHF 80.00)          | Mail              |

| Instrument | <input type="radio"/> with <input type="radio"/> without case / bag |
|------------|---|
|            |   |

**!!! Minimum set-up / repair costs CHF 50.00 !!!**

| Set-up  | Tuning - standard-___ / , drop-___ / , open-___ | Price      |
|---|---|------------|
| <input type="radio"/> 1 <b>Full Set-up</b> - Ac. CHF 170.-; 12-Str. CHF 190.- // El. & Bass CHF 210.-; Floyd Rose, 12-Str. El. CHF 240.-  |   | _____      |
| <input type="radio"/> 2 <b>Nut</b> - adjust slot depth and width to strings gauge, raise nut if necessary; 6-String 30.-; 12-Str. 50.-  |   | _____      |
| <input type="radio"/> 3 <b>Strings</b> - remove & re-string with new; electric/western 20.-, classic & Fl. Rose 30.-, 12-Str. 40.-  |   | _____      |
| <input type="radio"/> 4 <b>String action</b> - adjust to fretboard radius to required height: <input type="radio"/> low, <input type="radio"/> standard, <input type="radio"/> high |   | CHF 30.00  |
| <input type="radio"/> 5 <b>Neck relief</b> - adjust   |   | CHF 10.00  |
| <input type="radio"/> 6 <b>Frets / fretboard</b> - fret end dressing, polish, fretboard cleaning and oiling   |   | CHF 40.00  |
| <input type="radio"/> 7 <b>Frets / fretboard</b> - leveling, crowning, fret end dressing, polish, fretboard cleaning & oiling   |   | CHF 110.00 |
| <input type="radio"/> 8 <b>Electronic</b> - check, cleaning, adjust pickup to optimal height 50.-; Hollowbody F-Hole 100.-  |   | _____      |
| <input type="radio"/> 9 <b>Intonation</b> - check and adjust the octaves (Strobotuner); Electric & Bass 50.- / Floyd Rose 80.-  |   | _____      |
| <input type="radio"/> 10 <b>Tremolo standard</b> - set and adjust ( <input type="radio"/> flat 25.- or <input type="radio"/> floating 50.-)   |   | _____      |
| <input type="radio"/> 11 <b>Surcharge</b> - cleaning of very dirty guitars / restoration of VINTAGE guitars (possible additional costs)   |   | _____      |

| Repair / modification (excl. material)   | Price      |
|--|------------|
| <input type="radio"/> <b>Head / neck fraction</b> - incl. transparent sealing of breaking point, after EST   | _____      |
| <input type="radio"/> <b>Lacquer retouching</b> - adjust lacquer to original color, after EST  | _____      |
| <input type="radio"/> <b>Nut / bridge saddle</b> - make new and adjust (bone/Tusq/graphite) Bass 80.-; 6-Str. 100.-; 12-Str. 120.-   | _____      |
| <input type="radio"/> <b>Nut / bridge saddle</b> - replace and adjust; 6-Str. 50.-; 12-Str. 80.-   | _____      |
| <input type="radio"/> <b>Bridge reglueing</b> - removing, top and bridge preparation, re-glue  | CHF 250.00 |
| <input type="radio"/> <b>Bridge planing</b> - CHF 100.00; if necessary bridge slot deeper routing additional CHF 70.00   | _____      |
| <input type="radio"/> <b>Top / back / side cracks</b> - incl. additional bracing (if necessary) & transparent sealing, after EST   | _____      |
| <input type="radio"/> <b>Routings</b> - pickup/electronic/battery cavities CHF 60.00/pc., tremolo systems CHF 170.00   | _____      |
| <input type="radio"/> <b>Refretting</b> - without binding CHF 25.00/fret, with binding or filled fret slots CHF 30.00/fret<br>incl. full set-up; additional costs for set neck guitars CHF 50.00 | _____      |
| <input type="radio"/> <b>Hardware</b> - replacement of tuners, bridge, pickguard, etc. CHF 50.00/unit  | _____      |
| <input type="radio"/> <b>Electronic</b> - troubleshooting, check and cleaning (incl. small repairs as resoldering wires) 50.-; F-Hole 100.-  | _____      |
| <input type="radio"/> - replacing parts (jack, pots, switches), CHF 20.00/pc.; CHF 35.00/pc. Hollow body (through f-hole)  | _____      |
| <input type="radio"/> - install. el.systems for acoustics: without EQ CHF 120.00, with EQ (on side) CHF 200.00   | _____      |
| <input type="radio"/> - "perfect shielding" of electronic cavity with copper, pickguard with aluminium   | CHF 150.00 |
| <input type="radio"/> - pickup repl., CHF 45.00/pc. standard; CHF 65.00/pc. hollow body (through f-hole)   | _____      |
| <input type="radio"/> - compensate piezo & undersaddle pickups; due to work  | _____      |
| <input type="radio"/> <b>Strap knobs</b> - install/replace (incl. filling and redrilling hole & refixing) CHF 20.00/pc.  | _____      |
| <input type="radio"/> <b>EVERTUNE installation</b> - CHF 350.- (F&T); CHF 400.- (G); + full set-up CHF 120.-; add. work after EST  | _____      |
| <input type="radio"/> _____  | _____      |
| <input type="radio"/> _____  | _____      |
| <input type="radio"/> _____  | _____      |
| <input type="radio"/> _____  | _____      |
| <input type="radio"/> _____  | _____      |
| <input type="radio"/> _____  | _____      |

| Material | Qty. | Amount |                            |
|----------|------|--------|----------------------------|
|          |      |        | <b>Material:</b>           |
|          |      |        | <b>Work:</b>               |
|          |      |        | <b>PR / EM / EST / DA:</b> |
|          |      |        | <b>Total:</b>              |
|          |      |        |                            |

## **CLAUSE Guitarcare**

- o The address of the client must be completely recorded
- o Despite the advice of our sales / repair team, additional expenses may be incurred for repairs. We reserve the right to tacitly execute this if it is necessary for the repair and does not exceed CHF 50.00. Otherwise, we will consult the client.
- o As soon as the repair is finished, we will contact the client by phone, e-mail, SMS or Whatsapp. From this date, the instrument must be picked up within 3 months (90 calendar days). From the 91st calendar day we charge a storage fee of CHF 5 .-/calendar day, and after a total of 6 months (180 calendar days), the instrument that has not been picked up automatically becomes the property of the Jobfactory Musicstore.

### **Date**

Basel, the \_\_\_\_\_

**Name** (block capitals)

**Signature**

\_\_\_\_\_

\_\_\_\_\_